Cybersecurity Risk Assessment Procedure

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1. Introduction

Cybersecurity risk assessment is a key component of the risk management lifecycle. The purpose of this procedure is to create steps to:

- prepare for risk assessments;
- conduct risk assessments;
- communicate risk assessment results to key organizational personnel;
- maintain the risk assessments over time.

2. Definitions

Refer to SEC-00 Information Security Glossary definitions used in this procedure.

3. Applicability

3.1 This procedure applies to all cybersecurity risks within the scope of *SEC-05 Cybersecurity Risk Management Policy*. National host sites are encouraged, but not obligated to use the same procedure for their cybersecurity risk assessments.

3.2 Roles and responsibilities

Refer to SEC-05 Cybersecurity Risk Management Policy (section 3.2) for the roles and responsibilities associated with risk assessment.

4. Risk Assessment Procedure

4.1 Prepare

4.1.1. Risk categories allow us to group risks into similar areas of reporting. Review Appendix A (Risk categories) prior to starting a risk assessment. Risks must always

- be reported under a single category. Please select the category that best matches your risk at the time of assessment.
- 4.1.2. Ensure the scope is well defined, documented, and understood. Review the risk assessment matrix to understand likelihood and impact scoring.
- 4.1.3. Review *SEC-05 Cybersecurity Risk Management Policy* (section 4.3, Responding to risk) to look at treatment approaches

4.2 Identify

- 4.2.1. Identify the asset, service or component that will be assessed. The more granular the assessment the easier it will be to identify distinct or actionable risks. Keep in mind that many services have dependencies, and risks for dependencies should be assessed separately. Refer to the examples provided in the Appendix B for further guidance.
- 4.2.2. Review the threats identified in the risk register and list any that apply directly to the asset, service or component. If you identify a threat that is not already listed on the risk register, it can be proposed to the NSC for consideration as a new threat by email to security@tech.alliancecan.ca. In addition, avoid listing threats against dependencies.
- 4.2.3. Review and ensure awareness of any existing controls that relate to the threats identified in 4.2.2, and summarize. Refer to the examples provided in the Appendix C for further guidance.
- 4.2.4. Following the risk treatment options as indicated in *SEC-05 Cybersecurity Risk Management Policy* (Section 4.3), identify and record the risk treatment plan.
- 4.2.5. Identify mitigating controls in the risk treatment plan and what vulnerabilities are present given the way security control is implemented.
- 4.2.6. Identify the residual likelihood that the threat could compromise the asset/service and the impact to the asset/service.

4.3 Analyze

- 4.3.1. Assess and record in the risk register the inherent likelihood of this risk on a score of 1-5 as defined in the risk matrix, and see Appendix D for examples.
- 4.3.2. Assess and record in the risk register the impact of this risk on a score of 1-5 as defined in the risk matrix, and see Appendix D for examples.
- 4.3.3. Ensure the calculated risk score, based on the likelihood and impact, is recorded in the risk register.

4.4 Evaluate

- 4.4.1. Evaluate the risk based on *SEC-05 Cybersecurity Risk Management Policy* (section 4.3) and follow the risk management procedures, as required.
- 4.4.2. Taking into account the proposed risk treatment, re-analyze residual risk score.
- 4.4.3. Document treatment and residual risk in the risk register.

4.5 Communicate

- 4.5.1. Once confirmed with the service owner, ensure result(s) are communicated to the NSC with the appropriate level of abstraction, once the assessment programs are complete. Note this will frequently result in multiple risks being communicated at the same time.
- 4.5.2. The risk owner is accountable for communicating information to all impacted stakeholders and sharing risk-related information to the community. Refer to SEC-05 Cybersecurity Risk Management Policy (section 4.6) for further details.

4.6 Maintain

- 4.6.1. The risk register should be reviewed on a regular basis. Refer to SEC-05 Cybersecurity Risk Management Policy (section 4.5) for further details.
- 4.6.2. It is recommended to schedule a review to ensure ongoing reassessment of risks.

5. References:

SEC-05 Cybersecurity Risk Management Policy

Appendix A: Risk Categories

Each risk category below includes sub categories. Risks are recorded against an individual sub category. Refer to the Risk Register for examples of risks already recorded against sub categories for additional guidance.

Risk Category	Sub Categories	Notes
Human resources and factors	Inadequate support Insufficient skills and knowledge Inadequate resource management Personnel misconduct Social engineering	Includes risks related to human factors such as training, social engineering, and behaviour.
Physical	Theft of physical assets Environmental failure and natural disaster Inadequate datacenter security control	This category includes risks to assets which process, convey, or store information (e.g. servers, thumb drives, network cables, etc.), physical controls (e.g. locks, walls, etc.), and the environments in which these assets & controls reside (e.g buildings, data rooms, conduits, etc.).
System operation	Unmanaged data flow Misconfiguration Resource saturation Documentation error Hardware failure Service unneeded or unauthorized Inability to detect anomalies	Operational issues that create risk, typically related to system resources, their availability and/or correct function and configuration.
Telecommunications	Unauthorised network access Data interception DOS and network congestion	Risks related to networking including denial of service, both malicious or otherwise and unauthorized use of the network.
Software	Malicious software Inadequate software lifecycle Software failure Unauthorised software access	Software related risk, malicious or otherwise - note that misconfiguration of software falls under system operation, this captures bugs and vulnerabilities related to the software itself. Or access to software (IP) that is

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		unauthorized.		
Access Control and Identity Management	Inadequate repudiation Inadequate access control Inadequate authenticity/identity Abuse of access rights Account compromised	All risks related to identity management, authentication, authorization, and related secrets included insufficient protections.		
Data Security and privacy	Inadequate personal information protection Confidentiality breach Integrity breach Availability breach	Risks related to data & information: this is distinct from the technical controls employed to protect it - this captures the risk should one of these breaches occur or lack of adequate practices to prevent them.		
Governance	Inadequate ITSM lifecycle management Inadequate accountability Inadequate governance documents	Risks related to governance, typically relating to oversight, policies and procedures or a lack thereof.		

Appendix B

Identifying what's in scope

The assessment would look at the configuration of what's in scope for the particular threat, drawing a line between the threat scope and the dependencies that may be realized. With the example of a MFA server VM in Arbutus Cloud.

Threat Scope

Responsibility for risk assessment 'in' the cloud

Customer Data

Platform, Application, Identity & Access Management

Operation system, local network & firewall

Client side data, encryption

Dependencies

Responsibility for risk assessment 'of' the cloud

Software

Compute, Storage, Database, Networking

Hardware/Alliance Federation Provider Infrastructure

Region, Edge Locations

Example 1: Insufficient authentication controls on the VM vs Insufficient authentication controls on the Data Center Firewall.

- Impact would be isolated to the VM, and its internal dependencies.
- The likelihood of an actor being able to log into the VM and the likelihood of the Firewall are unrelated.

Example 2: Unpatched operating system vs Unpatched Openstack Neutron element.

- Impact would be isolated to the VM and the applications that reside on that system, and its internal dependencies vs the potential impact to all systems in the Openstack environment.
- The likelihood of an actor being able to exploit the vulnerability on the operating system of a VM is unrelated to the ability to exploit the vulnerability in Openstack.

Appendix C

Examples of existing controls that relate to threats

Example 1: Unauthorized network access due to the weak network segmentation.

Example 2: Compromised account due to accidental exposure in clear password, one control would be MFA.

- Identify possible threats related to the risk category and risk sub-category list.
- Talk to the security experts and sysadmins to record the current controls (Current Controls Description in risk register).
- Analyze the current controls as a reference for scoring the likelihood and the impact.

Risk Register:

Risk Category	Risk Sub-category	Possible Threats	Current Controls Description	
Telecommunications	Unauthorized network access	Malicious users can access network segment beyond their scope	,	
Access Control and Identity Management	Account compromised	Non-Privileged Account is compromised and may be used by malicious users	Require All Remote Login to Use Multi-Factor Authentication	

Appendix D

Examples of using the matrix to achieve risk scores

When calculating the risk score, it is important that everyone adopt a standard approach when considering the likelihood and impact. The following outlines how to approach each score by expanding on the descriptions from the matrix:

Likelihood						
Almost Certain / has occurred	5	5	10	15	20	25
Likely	4	4	8	12	16	20
Possible	3	3	6	9	12	15
Unlikely	2	2	4	6	8	10
Rare	1	1	2	3	4	5
		1	2	3	4	5
		Insignificant	Minor	Moderate	Major	Critical
		Impact				

Likelihood:

Remember as with the examples in the previous section, existing controls must be taken into account when considering Likelihood.

- Almost Certain (5): Is occurring now or is almost certain to occur within the foreseeable future.
 - Meaning that this risk is known to be occurring currently in other locations. A
 good example of this might be an exploit that is currently being used by bad
 actors in the wild at other similar organizations or on other similar infrastructure.
- **Likely (4)**: Likely to occur within the foreseeable future (is known to have occurred at other similar institutions with similar configurations and/or controls)
 - In this case, there is awareness that this has occurred at other similar organizations or on their infrastructure but there is no indication it is happening right at this moment. Similar to the example above, this may relate to a

vulnerability that has been exploited in similar environments but there is no evidence of current exploitation.

- **Possible (3)**: May occur within the foreseeable future (is known to have occurred elsewhere)
 - This score relates to risks that have occurred infrequently in other different environments, in a different industry, country, or with different conditions. There is no evidence it has occurred in similar circumstances, though.
- Unlikely (2): Not likely to occur within the foreseeable future but is still possible
 - There is no evidence this has ever occurred; however, it doesn't require the same exceptional circumstances to occur (compared to score 1), so it can be set apart from score 3 by lack of evidence and score 1 because exceptional circumstances are not required for it to occur.
- Rare (1): Unlikely to occur except in exceptional circumstances
 - This score refers to risk that is almost theoretical in nature. Examples include floods in an area that has never flooded, meteor impacts, civil unrest causing damage to a data centre etc...

Impact:

When considering Impact, there are many factors that can be taken into account (see the table below) When thinking about Impact, assume what would happen if the risk occurs. Then estimate the impact. Look through all the possible factors and find the one that has the highest score. That is the score that should be used when calculating the risk score. Even if all the other factors may be insignificant if even one was critical then the score would be critical.

Factors	Insignificant	Minor	Moderate	Major	Critical
	No effect for sites'	sites can still	Impacted sites	All sites have lost the ability to	All sites are no longer able to
	ability to provide	provide all critical	have lost the	provide a critical service to a	provide some critical services to
	all services to all	services to all	ability to provide a	subset of system users	any users
Functional	users	users but has lost	critical service to a		
		efficiency	subset of system		
			users or a		
			national service is		
	No information is	Low risk	Medium Risk	High or Very-High risk information	High or Very-High risk information
	exfiltrated,	information is	information is	is suspected to be exfiltrated,	is confirmed to be exfiltrated,
	changed, deleted,	confirmed to be	suspected to be	changed, deleted, or otherwise	changed, deleted, or otherwise
Information	or otherwise	exfiltrated,	exfiltrated,	compromised	compromised.
	compromised	changed, deleted,	changed, deleted,	OR	
		or otherwise	or otherwise	Medium Risk information is	
		compromised	compromised	confirmed to be exfiltrated,	
				changed, deleted, or otherwise	
	Single non-	Single non-	Single privileged	Privileged user account was	A privileged user account was
	privileged user	privileged user	user account is	compromised and has been used	compromised and is actively
	account is	account was	suspected to have	in the past by an un-authorized	being used by an un-authorized
	suspected to have been	compromised	been	user OR	user and/or
Compromised Accounts	compromised		compromised or	A significant number of user	More than one privileged user accounts have been compromised
Hoodanks	compromised			accounts have been compromised	or suspected to have been
			user account was	accounts have been compromised	compromised
			compromised		compromised
			or suspected to		
	Time to recovery is	Time to recovery is	•	Time to recovery is unpredictable	Recovery from the incident is not
	predictable with	predictable with	unpredictable	with outside helps	possible (e.g., sensitive data
Recoverabilit	site existing	internal resources	with internal	·	exfiltrated and posted publicly);
y	resources		resources; outside		launch investigation
			helps are not		
В. І	No impact	Minor staff	Minor job losses,	Risk of death or injury related	Actual or high risk of death or
Productivity & Human		disruption, or	or significant loss	higher than insignificant, or major	injury
Factors		minor loss of	of productivity (>	job losses	
		productivity (<30	or = 30 person		
	Insignificant	Some loss of	Some loss	Significant loss of confidence for	Significant loss of confidence in
Reputation	impact to user	confidence for	confidence for	impacted site(s)	the Alliance Federation; name
-	experience/public	•	impacted site(s)		becomes a byword for
	perception	only			organizational misconduct or
	No regulator	Regulator requires	Regulator issues	Regulator issues notice to comply	One or more site shut down, or
Regulatory	interest; report to	regular reporting	an enforceable	under penalty of service	executives face personal legal
	regulator is	until resolution	undertaking	termination	liability

Example 1: Unauthorized network access due to the weak network segmentation.

In this example there is evidence that Unauthorized network access has occurred in other similar organizations. There is no evidence of current exploitation however. Also taking into account the current controls such as Network segmentation; Perimeter Firewall & Host Firewall there is no evidence of this occurring in a similar environment but it is certainly possible. This results in a likelihood score of 3.

Looking at impacts if this risk occurred is less straightforward and different people may assess different factors somewhat differently, however, when considering impacts the highest score that seems reasonable for this risk is Moderate (3).

Using the matrix with an Impact of 3 and a Likelihood of 3 the risk score is 9.

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Example 2: Non-Privileged Account is compromised and may be used by malicious users.

In this example we have evidence that this has occurred within our own infrastructure. There is no evidence it is currently happening. Given the current controls there is a good chance it will happen again and the likelihood score is assessed at Likely (4).

For impact it is important to note this is a non-privileged account, when considering all the impact factors it is assessed at between Minor (2) and Moderate (3).

Using the matrix with an Impact of 3 and a Likelihood of 4 the risk score is 12.

Simulated Risk Register example:

Risk Category	Risk Sub-category	Possible Threats	Current Controls Description	Threat Likelihood (1-5)	Impact (1-5)	Risk Score (Likelihood × Impact) (1-25)
Telecommuni cations	Unauthorised network access	Malicious users can access network segment beyond their scope	Network segmentation; Perimeter Firewall & Host Firewall	3	3	9
Access Control and Identity Management	Account compromised	Non-Privileged Account is compromised and may be used by malicious users	Require All Remote Login to Use Multi-Factor Authentication	4	3	12